



DRYER

# TROUBLESHOOTING

**ADEE9R BLACK (ELECTRIC – ADEE9RGS435AW01, ADEE9RGS465AW01)**

**ADGE9R BLACK (GAS – ADGE9RGS305AW01)**



Need More info?  
Call 1300 927 437



**1300Washer**  
**Speed Queen®**

[speedqueen.com.au](http://speedqueen.com.au)

# Troubleshooting

Try these troubleshooting tips before making a service call. They may save you time and money.

Dryer Symptom	Possible Cause/Solution
Dryer won't start	<ul style="list-style-type: none"> <li>• Make sure the power cord is plugged all the way into the electrical outlet.</li> <li>• Make sure loading door is closed.</li> <li>• Press Start/Pause button to start dryer.</li> <li>• Make sure the laundry room fuse(s) isn't blown or loose, or circuit breakers aren't open.</li> <li>• Check if motor overload protector has cycled. Wait 10 minutes and try again.</li> </ul>
Dryer won't heat	<ul style="list-style-type: none"> <li>• Electric dryers only – Some homes may have two fuses or circuit breakers for an electric dryer; both fuses or circuit breakers should be checked. Make sure the laundry room fuse(s) isn't blown or loose, or that the circuit breakers aren't open.</li> <li>• Make sure control is not in Cooling part of cycle, Extended LED is lit, or that the Temp selection is not set to No Heat.</li> <li>• Gas dryer only – Make sure equipment and main gas line valve is turned on.</li> <li>• Check exhaust duct to outside to see if it is kinked, blocked or needs cleaning.</li> <li>• Check weather hood to make sure flapper moves freely, has not been pushed in or has not been blocked.</li> <li>• Gas dryer only – Is the limit thermostat open? Reset the thermostat and restart the dryer.</li> </ul>
Dryer doesn't dry clothes satisfactorily	<ul style="list-style-type: none"> <li>• Check exhaust duct to outside to see if it is kinked, blocked or needs cleaning.</li> <li>• Check weather hood to make sure flapper moves freely, has not been pushed in or has not been blocked.</li> <li>• Auto-Sensing cycle – Adjust Dryness selection.</li> <li>• Manual cycle - Allow more or less time.</li> <li>• Clean the lint filter.</li> <li>• Make sure the load isn't too small. Small loads may not tumble properly or dry evenly.</li> <li>• Check load being dried. Heavy items dried with lightweight items will not dry as quickly as the rest of the load.</li> <li>• Refer to Sort section for proper sorting information.</li> </ul>
Dryer is noisy	<ul style="list-style-type: none"> <li>• Check dryer for foreign objects (nails, coins, bobby pins, metal, plastic toys, etc.). Remove items from dryer.</li> <li>• Make sure dryer is level. Uneven leveling can cause vibration.</li> <li>• Normal operating sounds include the heat source going on and off and the humming of air moving through the dryer and exhaust system.</li> </ul>

Dryer Symptom	Possible Cause/Solution
Clothes are too wrinkled	<ul style="list-style-type: none"> <li>Check heat setting. Overdrying can cause wrinkling.</li> <li>Check load size. Large loads may not tumble properly and may cause wrinkling.</li> </ul>
Clothes have odor	<ul style="list-style-type: none"> <li>Check room for odors before drying clothes. Any odor (fried foods, paint, varnish, cleaners, burning wood, etc.) will transfer to clothing as the dryer draws air from the room.</li> <li>Ventilate room before drying clothes.</li> </ul>
Cycle advances too slowly	<ul style="list-style-type: none"> <li>When in an Auto-Sensing cycle, the time it takes depends on the type and size of the load being dried. When clothing has more moisture, the cycle takes longer than when the clothes are more dry.</li> </ul>
Er, no on digital display	<ul style="list-style-type: none"> <li>The dryer's motor overload protector has cycled.</li> <li>The control can be cleared by pressing the Start/Pause button and the dryer can be restarted by pressing the Start/Pause button again.</li> <li>If this code is displayed again, remove the dryer from use and call a service person.</li> </ul>

## Contact Information

If service is required, contact the nearest Factory Authorized Service Center. **In Australia Call 1300 Washer (1300 927 437).**

If you are unable to locate an authorized service center or are unsatisfied with the service performed on your unit, contact:

**Alliance Laundry Systems**  
**Shepard Street**

P.O. Box 990

Ripon, Wisconsin 54971-0990

[www.alliancelaundry.com](http://www.alliancelaundry.com)

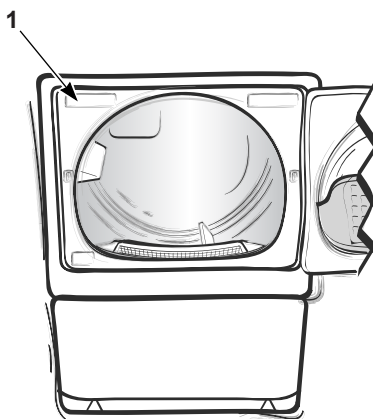
Phone: (920)748-3121, Ripon, Wisconsin

+32 56 41 20 54 Wevelgem, Belgium

Date Purchased \_\_\_\_\_

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_




DRY2030N\_SVG

### 1. Serial Plate

When contacting us about your washer, PLEASE GIVE THE MODEL AND SERIAL NUMBERS. The model and serial numbers are located on the serial plate. The serial plate will be in the location shown. Please include a copy of your bill of sale and any service receipts you have.

If replacement parts are required, contact the source from where you purchased your washer or or call +1 (920) 748-3950 or +32 56 41 20 54 for the name and address of the nearest authorized parts distributor.

	<h1>WARNING</h1>
<p>To reduce the risk of serious injury or death, DO NOT repair or replace any part of the unit or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.</p> <p>W329</p>	